



2014 - 2015 Fab Plus Featured Agent Branding Program April 1, 2014 through March 31, 2015



PACIFIC PROPERTIES

FAB PLUS FEATURED AGENT BRANDING YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.

2014 - 2015 Fab Plus Featured Agent Branding Program April 1, 2014 through March 31, 2015









Homes.com Aol Real Estate.









YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



THE FAB PLUS FEATURED AGENT BRANDING PROGRAM ensures your contact information, not your office contact information is displayed next to your listings. DOMINANT WEBSITE EXPOSURE. Your listings are automatically fed to nine of the most dominate web portals in real estate. Your contact information isn't.

> Fab Plus Featured Agent Branding Program

The **features** of the the

FEATURED LISTINGS.

Fab Plus Featured Agent Branded listings will be shown higher in the search results on Trulia.com, Homes.com, Zillow. com and Yahoo! Real Estate.



The Fab Plus Website Partners

The Fab Plus program provides Coldwell Banker NRT Agents the opportunity to have Featured Agent Branding displayed with their listings on Zillow.com, Yahoo! Real Estate, Trulia.com, Realtor.com, Homes.com, MSN.com, AOL.com, FrontDoor.com and HotPads.com, **the nine most dominant real estate portals today**.

In January 2014, these partners saw over **232 million visits*** to their websites combined.

| Partner | Millions of Visits |
|--------------------|--------------------|
| AOL Real Estate | 0.8 |
| Homes.com Network | 5.8 |
| MSN Real Estate | 49.9 |
| Realtor.com | 38.3 |
| Trulia.com Network | 37.0 |
| Yahoo! Homes | 16.5 |
| Zillow.com Network | 84.3 |



Fab Plus Featured Agent Branding

Agents who sign up for the Fab Plus Featured Agent Branding program will receive the following:

- Featured listing position on the top nine real estate portals
- Your photo on all listings
- Your name, phone numbers and links will display on each listing
- All leads from the top websites will be delivered to you as a Direct-to-Agent lead through HomeBase inTouch

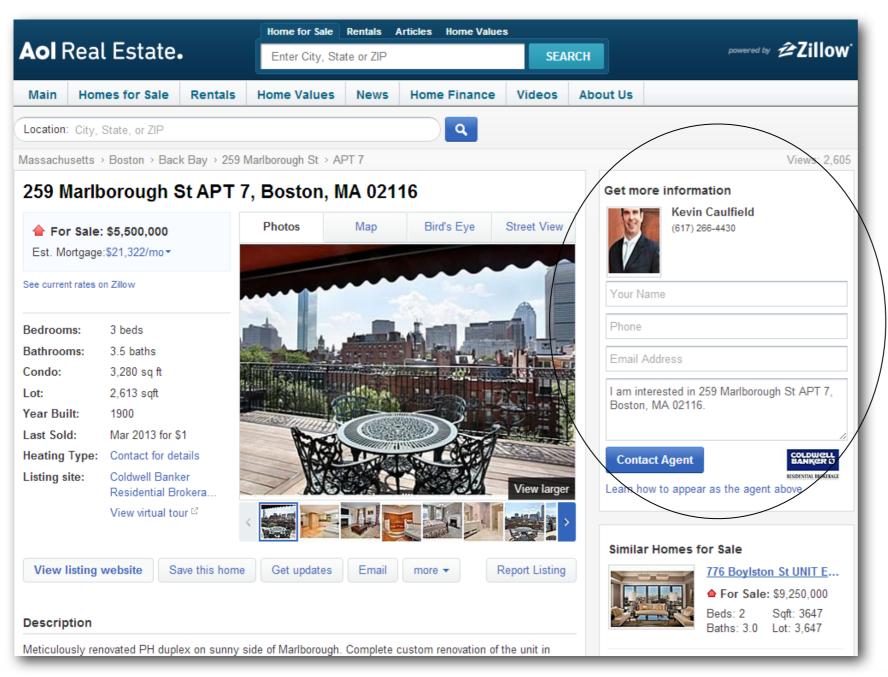
Remember, your listings will automatically feed to Coldwell Banker and Fab Plus partner websites; your contact information will not, without being part of the Fab Plus Featured Agent Branding Program.



YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



AOL Real Estate Fab Plus Featured Agent Branding



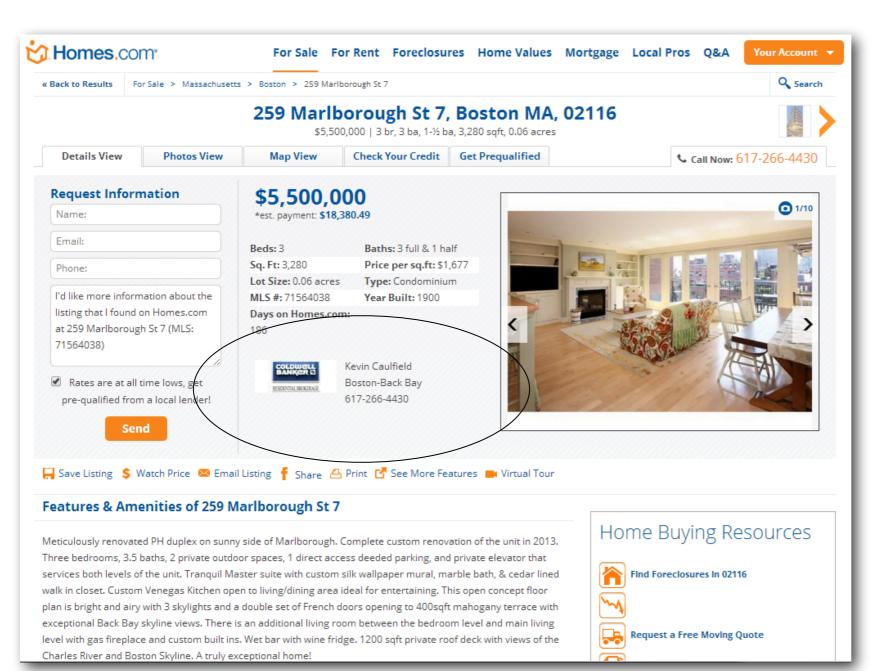


YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



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Homes.com Fab Plus Featured Agent Branding

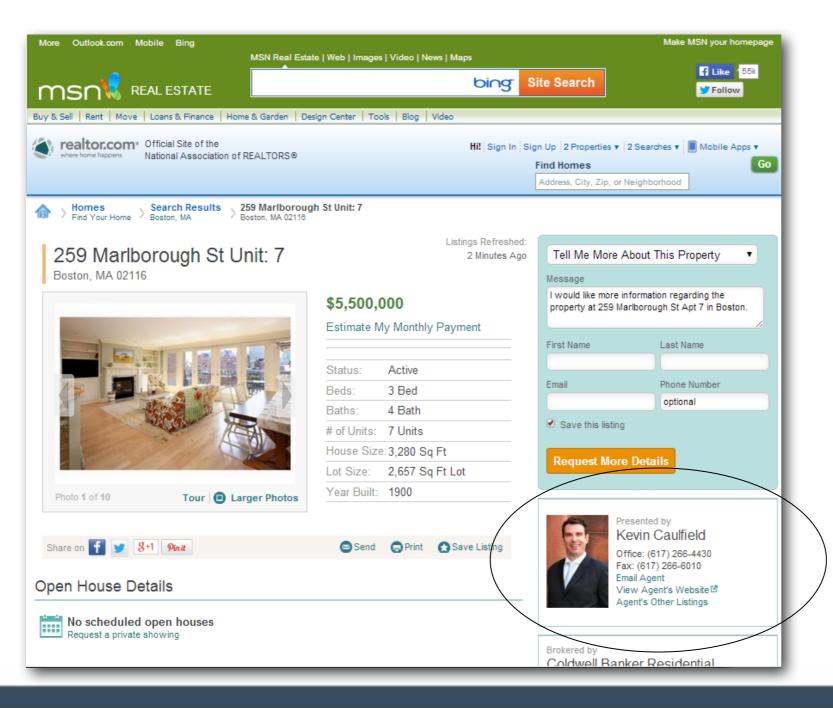


YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



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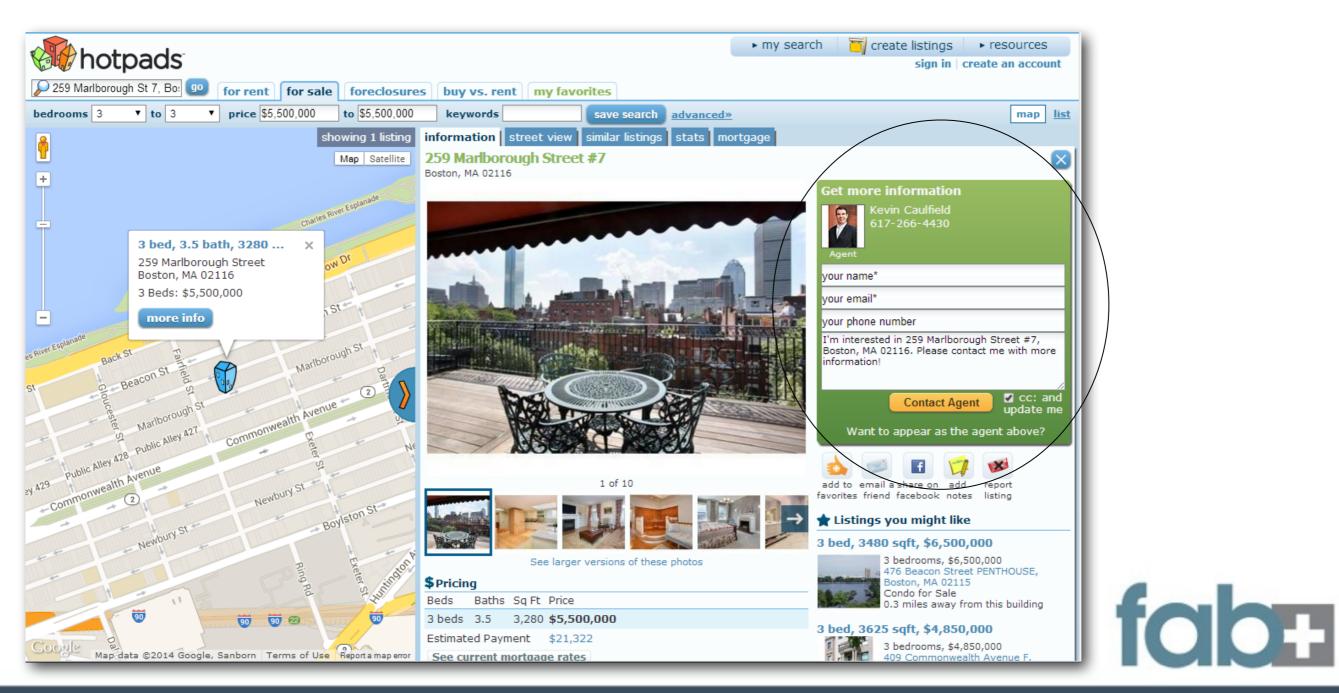
MSN Real Estate Fab Plus Featured Agent Branding



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HotPads.com Fab Plus Featured Agent Branding

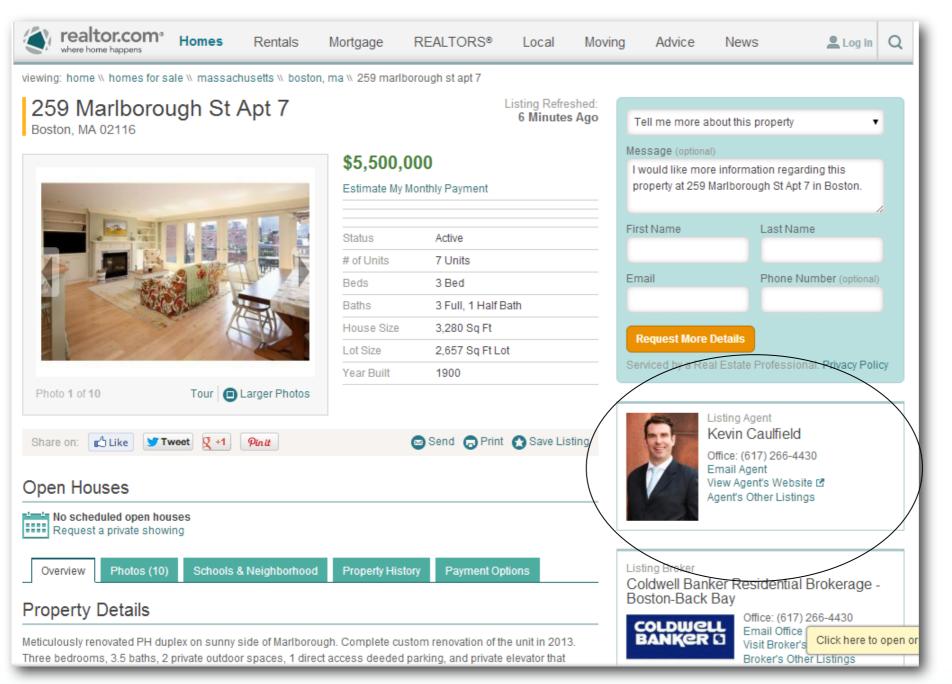


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Realtor.com Fab Plus Featured Agent Branding

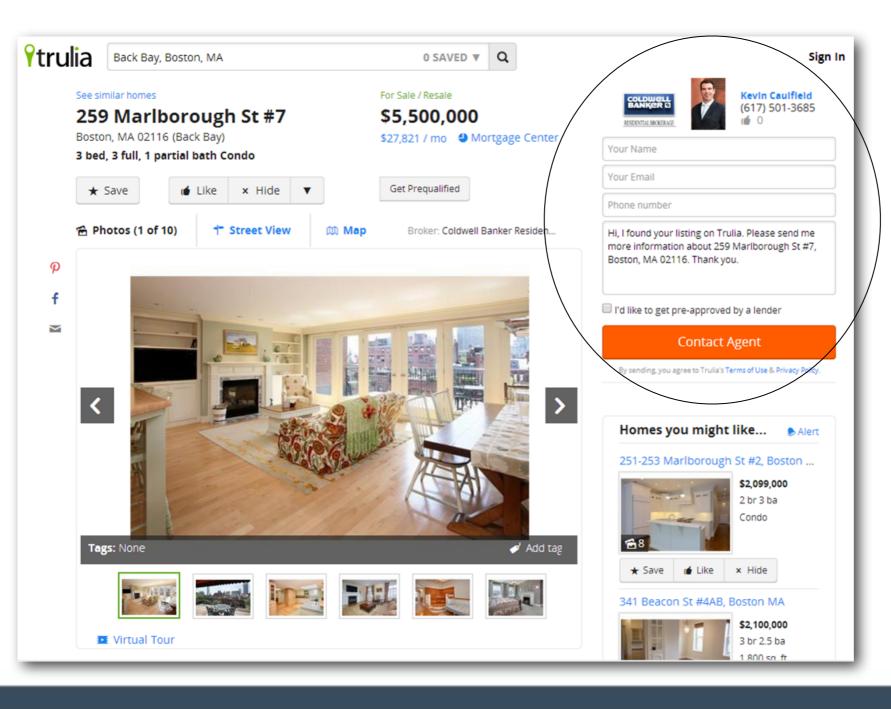


YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



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Trulia.com Fab Plus Featured Agent Branding



YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



Yahoo! Homes Fab Plus Featured Agent Branding

Find Mus Hon Idea

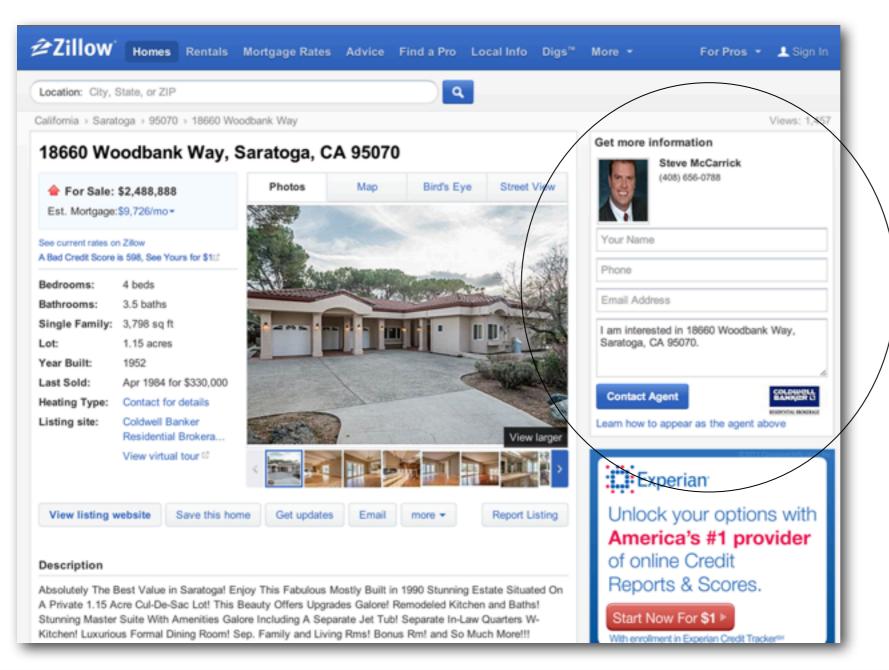
| YAHOO! | | Search Web | 🎒 Michael 🗹 Mail 🌣 |
|--|--|---|--|
| A Home -See Homes le Finance s & Projects | 259 Marlborough St Apt 7 Boston MA, 02116 Condo/Townhouse | \$5,500,000 Est. payment \$21,006/mo 3 beds, 4 baths, 3,280 Sqft f | Contact agent for this home Kevin Caulfield Coldwell Banker Residential Brokerage - Boston-Back Bay (617) 266-4430 |
| | | | Name email@email.com |
| | | | 9999999999 am interested in 259 Marlborough St Apt 7, Boston, MA |
| | | | Your message will be sent to Zillow and the realtor for this listing. |
| | | 10 photos | Mortgage Rates Boston, MA, 02116 ♀ Loan amount Loan type \$1000000 30yr fixed ∨ Purchase ∨ |
| | Meticulously renovated PH duplex on sunny side of Marlborough unit in 2013. Three bedrooms, 3.5 baths, 2 private outdoor space and private elevator that services both levels of the unit. Tranqui | es, 1 direct access deeded parking, | Quicken Loans NMLS 4.198% APR NMLS#3030 4.125% Rate Go Disclaimer |
| | wallpaper mural, marble bath, and cedar lined walk in closet. Cu Read More | | Similar Homes |

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Zillow.com Fab Plus Featured Agent Branding



YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



Front Door Fab Plus Featured Agent Branding

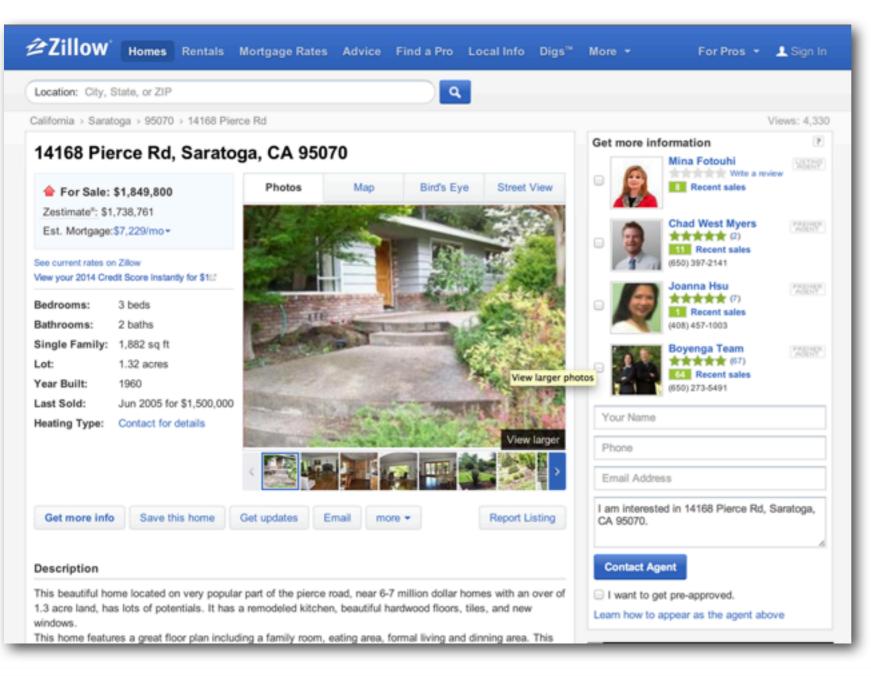
| GTV RONTEDOOR HO | (Search FrontD DUSES PEOPLE PLACES | REAL ESTATE J f | |
|---------------------|--|---|---|
| | Zillow Homes Rentals | Mortgage Rates Advice Find a Pro Local In | nto Digs More For Pros <u>I Sign In</u> or Join |
| | Location: City, State, or ZIP | ۹ (| |
| | California > Saratoga > 95070 > 18660 Wo | oodbank Way | Views: 1,541 |
| | 18660 Woodbank Way, Saratoga, CA 95070 Get more information | | |
| | For Sale: \$2,488,888 Est. Mortgage:\$9,772/mo~ | Photos Map Bird's Eye Stre | et View Steve McCarrick (408) 656-0785 |
| | See current rates on Zillow Get pre-approved | | Your Name |
| | Bedrooms: 4 beds | ALL AND AND AND AND | Phone |
| | Bathrooms: 3.5 baths Single Family: 3.798 sq ft | | Email Address |
| | Lot: 1.15 acres Year Built: 1952 | | I am interested in 18660 Woodbank Way, Saratoga, CA 95070. |
| | Last Sold: Apr 1984 for \$330,000 Heating Type: Contact for details | and and a second | Contact Agent |
| | Listing site: Coldwell Banker Residential Brokera | | ew larger Dam how to appear as the agent above |
| | View virtual tour of | | |



YOUR LISTINGS, YOUR CONTACT INFORMATION, YOUR LEADS.

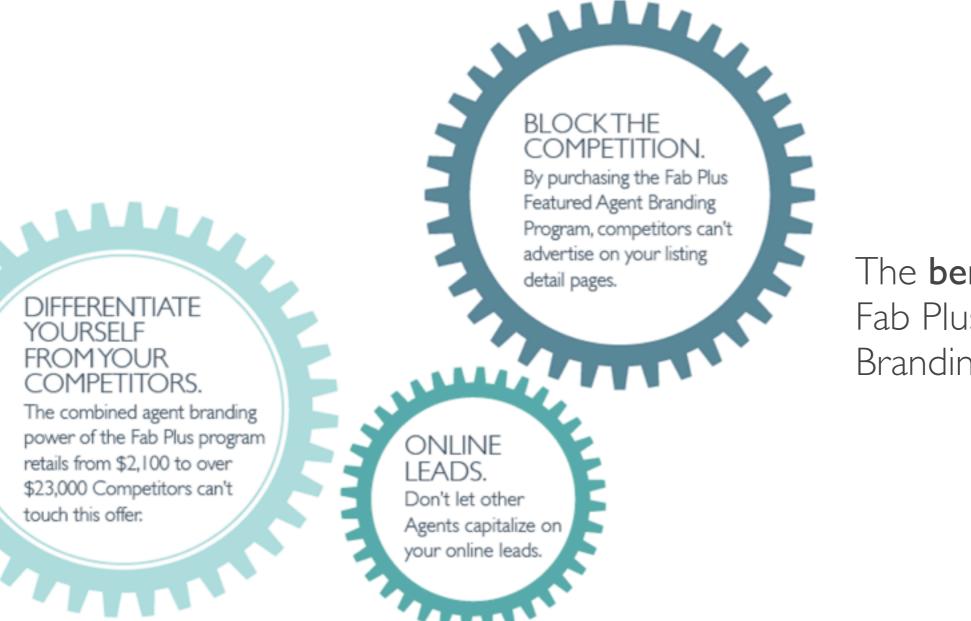


Example of listing without Fab Plus Featured Agent Branding









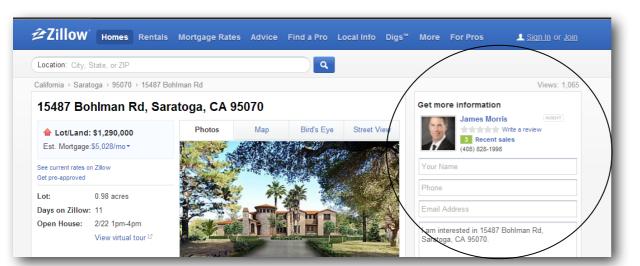
The **benefits** of the the Fab Plus Featured Agent Branding Program



Block The Competition

Block competitors from advertising on your listing details page.

- By purchasing the Fab Plus Featured Agent Branding program your name and contact information will appear on the listing details page for all of your listings.
- No other agent advertisement will appear on your listing detail page.
- Increase your online lead potential.



Listing details page with Fab Plus Featured Agent Branding. Competitor ads and listing information do not appear next to your listing.



Listing details page without Fab Plus Featured Agent Branding. Competitors can capitalize on your listings.

Don't Let Other Agents Capitalize On Your Leads

You know your listings best; don't let your online leads go to floor Agents.

"Mr. and Mrs. Seller. Each year I sign up for a program that allows me to have my contact information next to all of my listings. This is important because I know your listing best, and when a call comes in regarding your property, I want to be the real estate professional that answers those calls. Most of my competitors do not have the ability to have their contact information next to their listings, and inquires may be going to an Agent answering calls from their main office number."

"This program is just one more Coldwell Banker exclusive tool that sets me apart from the competition."

ONLINE LEAD MANAGEMENT.

Online leads from Coldwell Banker and all of the Fab Plus website partners are sent to you via the HomeBase inTouch sytstem. Make sure you are HomeBase inTouch Certified in order to receive leads. ONLINE STATS. View detailed stats from the Coldwell Banker websites and many of the Fab Plus websites through the HomeBase inSight report; delivered to you via e-mail every Monday.

Leverage Coldwell Banker exclusive tools in your real estate business.





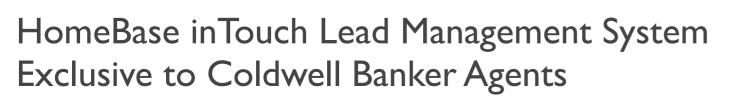
HomeBase inSight Report Exclusive to Coldwell Banker Agents

The HomeBase inSight report shows shows listing view statistics for each our your listings. Take a look at the exposure this agent would have missed out on if they had not taken advantage of the Fab Plus Featured Agent Branding Program.

The HomeBase inSight report is a Coldwell Banker exclusive tool accessed through the NRTGateway. You can access this tool to pull website stats for the life of the listing or a specific date range.

We have made it easier for you to access the HomeBase inSight report. Check your e-mail every Monday for an auto-generated report that you can forward to your client.





HomeBase inTouch provides a systematic approach to lead follow-up and contact management. The platform allows you to capture, incubate and convert online leads.



HomeBase inTouch captures leads from Coldwell Banker website partners.

Remember, we are driving leads to your listings through our online strategy.



HomeBase inTouch routes leads to you via your mobile phone.

24% of consumers take action the same day they start their real estate search and expect an immediate response, otherwise they move on to the next Agent.



HomeBase inTouch provides you with monitoring tools to update and incubate leads using a streamlined online system.

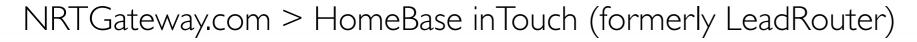
57% of consumers don't take action for 60 - 120 days; HBIT drip campaigns help you stay in front of those consumer until they are ready to take action.



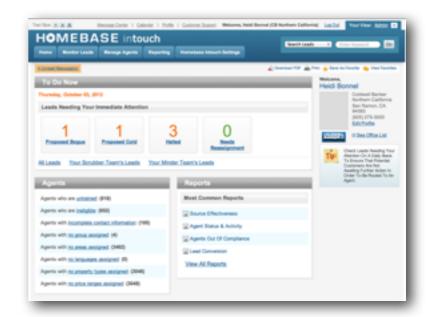
HomeBase inTouch will help you improve customer satisfaction, lead conversion and sales.

HomeBase inTouch Lead Management System Exclusive to Coldwell Banker Agents

- Lead and client management system
- Rapid Response has never been more important to consumers
- Provides free drip marketing to stay in touch with sphere of influence, prospects, past clients
- Convenient access allows you to receive and claim leads via text or voice; leads must be accepted within 15 minutes by:
 - I. Texting a reply of yes
 - 2. Answering the actual call
 - 3. Returning the call and accepting the lead
- Remember with the Fab Plus Featured Agent Branding Program, your name name and direct number is on the listing detail page; in most cases the consumer is going to make contact via the phone number listed on the listing detail page. Consumers that contact Agents directly, do not go through the HomeBase inTouch Lead Management System.









HomeBase inTouch Lead Management System Exclusive to Coldwell Banker Agents

In an effort to be a better advocate for the customer, we are instituting the 15-minute claim time on Fab Plus leads effective April 1.

This decision was based on reporting that shows approximately **97% of our leads on Fab Plus listings are going unanswered**. In a recent follow-up to consumers 24 hours after the leads were received, we found that our customers were quite displeased with the service. Sample comments are listed on the next slide.

As we continue to grow our digital strategy and really focus on driving more leads to our websites, it is imperative that the consumer be serviced well and quickly. They simply can't end up in a black hole when they reach out for more information.

HOMEBASE intouch

YOUR LISTINGS, YOUR CONTACT INFORMATION, YOUR LEADS,



HomeBase inTouch Lead Management System Responses From Consumers When The HRC Followed Up On the 97% Of Unanswered Leads

- No, I have not been contacted. I am at the property now and would very much like to see it.
- You must not be interested in selling this home as you never got back to me with a simple answer regarding the taxes on this property. I wonder how the sellers would feel if they knew that an interested party and a cash sale was lost because you're neglecting to respond to an inquiry. Very poor service to your clients.
- It was a pretty fruitless communication. I have pretty much struck off my list of doing any business with any Coldwell Banker company because of the response and then the failure to respond back by your agent. No response back necessary. In my view not professional at all. Chris
- I was NOT contacted after two emails and one phone message. I was contacted immediately by two other agents in the area, so I will not be going with Coldwell Banker. Jack
- I have not yet been contacted with additional information about the property. Can you please send me additional information? Additionally it will be great if I can view the property this week. Thanks, Neha
- So far I have not been contacted regarding the Carmel Valley property about which I inquired through the Trulia site. Thanks for following up! Susan
- · Hello, we have not been contacted. We have also left multiple voicemails for the agent since Tuesday. We would love some info on the property soon! Nicole
- I have not been contacted, and AM interested in having an agent find me a home in the San Jose area
- No one has answered my question yet. I went to an open house and made an online inquiry. Very serious about the house but need an answer.
- While I appreciate your email, I will be looking for a different real estate company to work with like I stated in my email to Maria. I do not feel like Coldwell Banker truly wants to help me look for a house, they just want mo to huw one for the commission. I have already submitted yory detailed empile acking yory detailed

HomeBase inTouch Lead Management System Exclusive to Coldwell Banker Agents

HomeBase inTouch Drip Marketing Campaigns provide materials to help you incubate online leads.

- Set it and forget it
- FREE prospecting drip campaign | once a month
- Use with your personal signature
- Reminders to follow-up with a phone call every 30-60 days
- Feature a mix of graphics and text to eliminate spam
- Allow you to keep in touch with leads that are incubating 6-12 months
- Stay in touch effortlessly with your leads
- Available HomeBase inTouch Drip Marketing Campaigns:
 - Move Up Buyer Series, Legacy Series, General Series, Downsizing Client Series, First Time Home Buyer Series, Home Seller Series







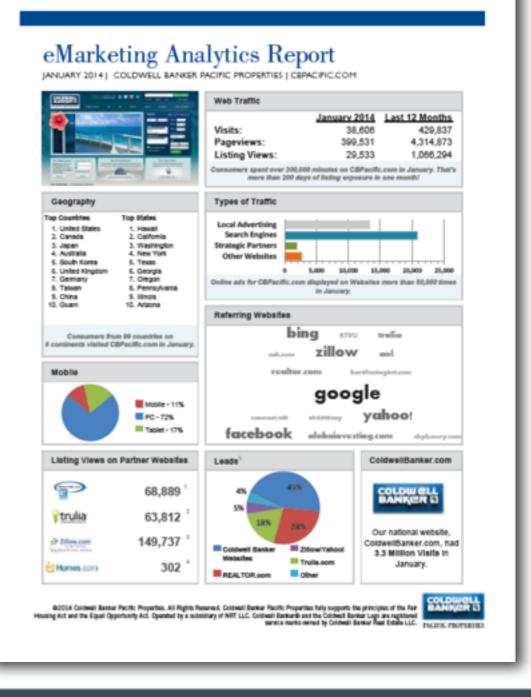
Coldwell Banker eMarketing Analytics Report Exclusive to Coldwell Banker Agents

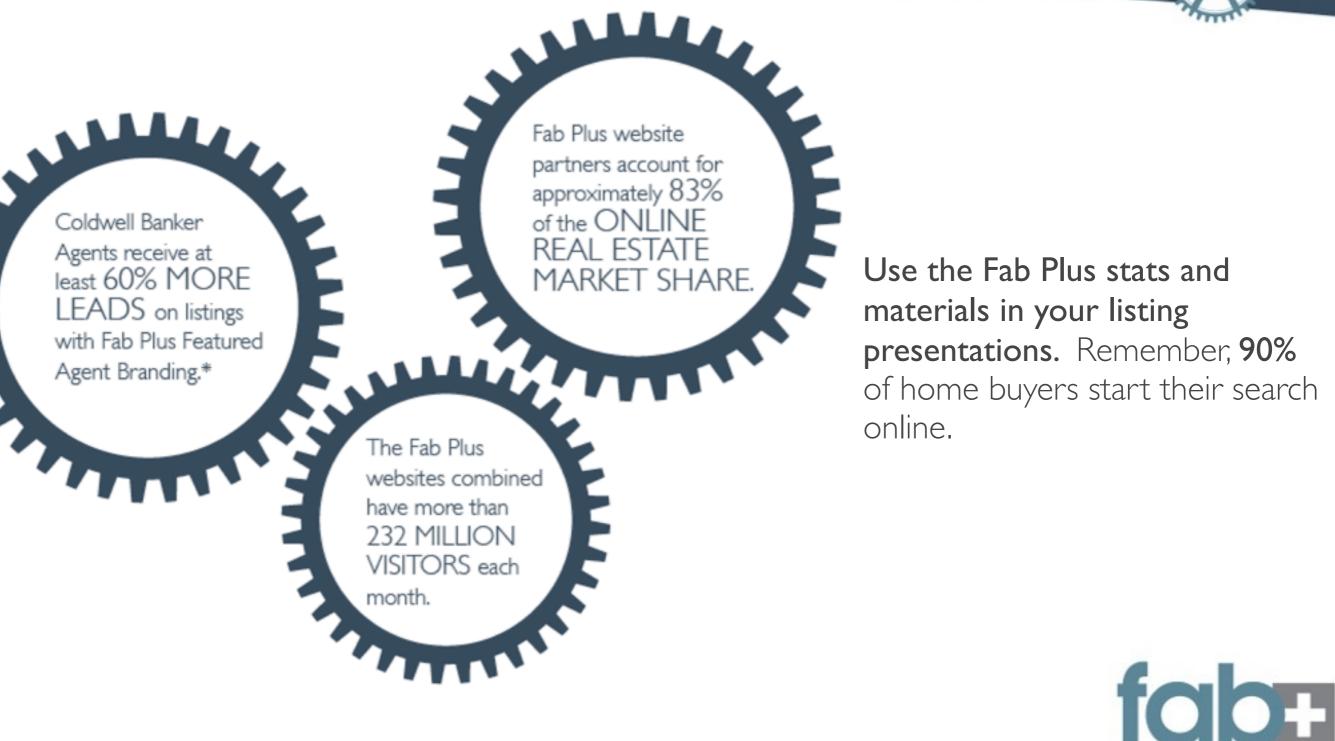
In conjunction with the HomeBase inSight report, share the monthly eMarketing Analytics report with your clients.

This monthly report is included in each edition of *CB Briefs*, and is also included on your Intranet site.

This report includes detailed statistical information on your local Coldwell Banker website, including:

- Monthly visits
- Monthly views from some of our Fab Plus website partners
- Traffic sources
- Lead sources







Fab Plus Stats

- Fab Plus website partners account for approximately **83% of the online real estate market share**.
- The Fab Plus websites combined, have more than **232 million visitors each month**.
- On Trulia, Homes.com, Zillow, and Yahoo! Real Estate, Agent branded agent listings will be shown higher in the search results which means listings will be seen more frequently than listings that do not have branding.





Fab Plus Stats

- HomeBase InSight reporting shows that property views increased by an average of 62%. Over 20% of Agents who purchased Fab Plus Featured Agent Branding for the first time in 2013 saw an increase in property views in the range of 100% to 1900%.*
- We receive at least 60% more leads on listings with Fab Plus Featured Agent Branding.**
- This positive impact gets **even stronger** in higher price brackets.**
 - \$1,000,000 listings 2 times more likely to get leads.
 - \$2,000,000 listings 3 times more likely to get leads.



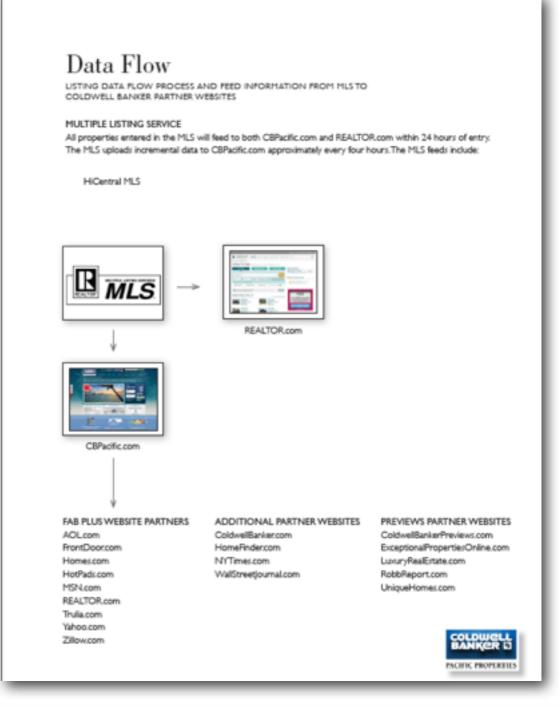
*Based on a survey of Agents who purchased the Fab Plus Featured Agent Branding for the first time in 2013. **Based on a reviews of all Fab Plus website partner leads received in 2013.



Understanding Listing Data Flow

Your listings **will** automatically feed to Coldwell Banker and Fab Plus partner websites

Your contact information **will not,** without being part of the Fab Plus Featured Agent Branding Program.



YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.

Understanding Listing Data Flow

| CBPACIFIC.COM | | | | |
|---|--------------------------|--------------------------------|---|---|
| All listing data is fed from CI /irtualTours posted to CBP | | | | |
| Partner Website | Number of Photos Sent | Open House Information Sent | Included on HomeBase inSight (Online Showing RepOR) | Notes |
| AOLcom | Up to 36 | No | No | Enhancements will be led to the Fab Plus partner websites once per day with the exception of Realton |
| FrontDoor.com | Up to 25 | Yes | Yes | com; data is led to Realtoncom six times per day Enhancements include expanded property description |
| Homesoom | Up to 25 | Yes | Yes | and additional photos if applicable. Enhancements are made through Utath-formescensitadmin, accessable through NR/TGatewaycom. If a Sales Associate has |
| Hotpads.com | Up to 25 | Yes | No | purchased the Fab Plus Agent Branding, their contact information and photo-will appear on the litting-detail |
| HSNLoom | Up to 36 | Yes | No | page of all Fab Plus partner websites. |
| REALTOR.com | Up to 36 | Yes | Yes | Trula.com and Zillow.com tyndicate littings out to additional websiter*. |
| Trulia.com | Hosperiek | Yes | Yes | 1 |
| Yahoo.com | Up to 25 | Yes | Yes | 1 |
| Ziłowcom | No operativit | Yes | Yes | |
| Partner Website | Number of Photos Sent | Open House Information Sent | included on HomeBase isSight | Notes |
| ColdwellBankercom | No upper limit | Yes | (Chine Showing Rep. 51) Yes | Website provides a direct link to littleg on Usah-Formescore. |
| HomeFindercom | Up to 25 | Yes | No | Syndicates latings out to additional Websites*. |
| NYTimes.com | Up to 20 | Yes | Yes | |
| WatStreetSoumaLcom | Up to 15 | Yes | Yes | Properties over \$500,000. |
| | | | | |
| | | | | |
| Partner Website | Number of Photos Sent | Open House Information Sent | Included on HomeBase inSight (Dates Showing Report) | Notes |
| ColdwellBankerPreviews.com | Min of 6 | Yes | No | Based on city/regional Previews price-point**. |
| RobbReport.com (frontional reporter Online.com) | Up to 6 | No | No | Data is lind from ColdwellBankerPreviews.com |
| | Up to 25 | Nio | No | Based on Previews price-point of \$1 million and above**. |
| UniqueHomes.com | | | | |

*See Coldwell Barker Web Partners letting presentation page for a let of websites your listing may be displayed on.
**See Previews International section of USUAgentanet for additional information regarding Previews International property.

Data Flow information is available on your Intranet site.

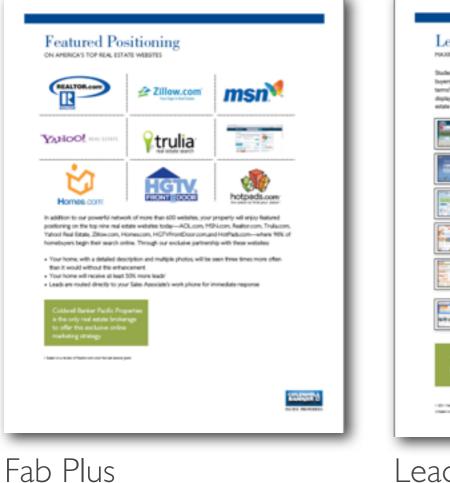
Information included:

- Data flow process and timing for your listings from time your listing is entered into the MLS.
- Number of photos sent to partner websites.
- Sites that accept open home information.
- Information on if the partner website is included on the HomeBase inSight report.



Supporting Listing Presentation Pages

Remember to utilize the listing presentations pages that speak to our dominate web presence.





Leaders on the Web



YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



Supporting Listing Presentation Pages

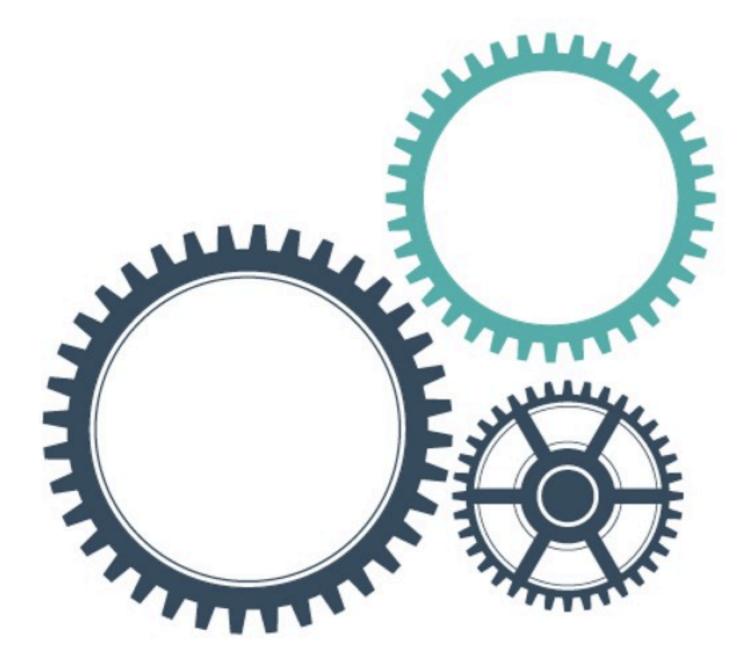
Remember to utilize the listing presentations pages that speak to our dominate web presence.

| | Your Home |
|--|--|
| programs in the industry to | perties offers one of the most powerful and comprehensive marketing help you achieve your financial and time-oriented goals. Our marketing ion-of strategic methods, resources and tools to help your home receive the tooky's beyen: |
| =1 | Internet and efflanteting tools |
| The part of the second se | Digital and print advertising |
| | Yard sign Property flyer Open house |
| | Multiple Listing Service (MLS) Other brokers |
| 27 | Nelocation convections Refemi network Coldwell Barlier Agent Network Coldwell Barlier Agent Network |

Coldwell Banker Website Partners



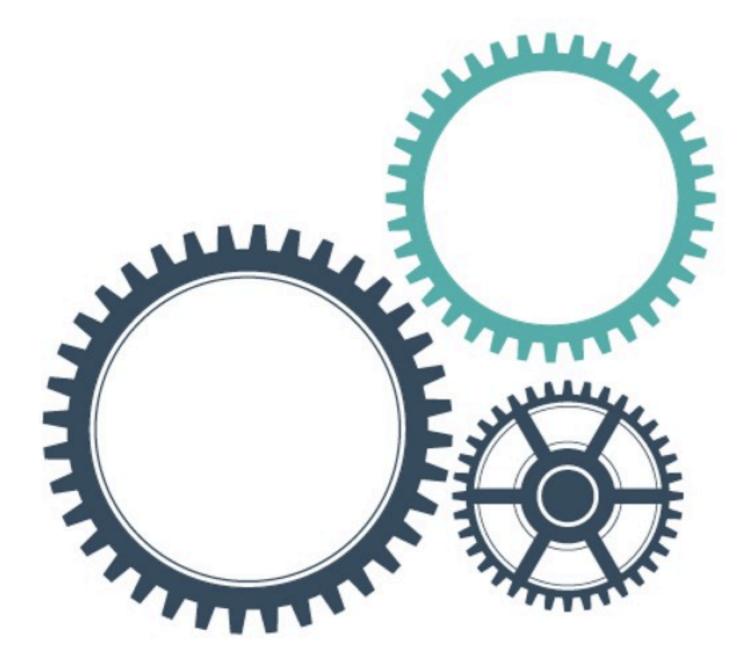
FAB PLUS FEATURED AGENT BRANDING YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



The Fab Plus Featured Agent Branding Program is a **powerful opportunity** to **strategically brand yourself**.



FAB PLUS FEATURED AGENT BRANDING YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



The Fab Plus Featured Agent Branding Program is a **powerful opportunity** to **strategically brand yourself**.



Strategic Marketing Opportunities

The Fab Plus Featured Agent Branding Program is a **powerful opportunity** to **strategically brand** Agents, ensuring:

- Agent branding is **consistent** on all online marketing placement.
- Contact information will help **drive calls and clicks** directly to your phone and website.
- The Fab Plus Featured Agent Branding Program provides an additional layer of **exposure**.



The Hub and Spoke Approach To Online Marketing

The Fab Plus Featured Agent Branding Program is just one part of a healthy marketing strategy. All of your spokes should work together, with one common goal, to drive consumers to your website and leads to you.



How are you driving consumers to your website? Are these marketing spokes included in your strategy?

- Fab Plus Featured Agent Branding

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- Social Media and blog
- Video
- Direct mail
- Virtual postcards
- Property flyers
- Magazine advertising

YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



FAB PLUS FEATURED AGENT BRANDING. Your listings. Your contact information. Your leads. \$175 for an entire year of Agent branding on eight of the most dominant real estate websites. SIGN UP through the Fab Plus Featured Agent Branding tile on the NRTGateway. www.NRTGateway.com

LEARN MORE about the 2014-2015 Fab Plus Featured Agent Branding Program through the Fab Plus Propel classes. The Fab Plus Featured Agent Branding Program **pricing and sign-up information**.





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The Fab Plus Featured Agent Branding Program Pricing Information

The list price for the Fab Plus Featured Agent Branding Program is **\$350**.

If purchased by April 15, the early bird price is \$175. Agents can purchase via credit card or check.*

Beginning April 16, the Fab Plus Featured Agent Branding Program list price of \$350 goes into effect. Agents can only purchase via credit card.

Agents who purchase later in the year will be charged a prorated portion of the \$350.

Agent branding will appear on listings within 72 hours if paying by credit card. If paying by check, branding may take up to two weeks to appear.

Fab Plus Proration Schedule

Agents can purchase the 2014-2015 Fab Plus Featured Agent Branding beginning March 3.

Agents that don't purchase during the early bird pricing, can purchase the Fab Plus Featured Agent Branding at the **prorated costs** below.

Credit Card Transaction Date

| From | То | Cost |
|------------|------------|-------|
| 03/03/2014 | 04/15/2014 | \$175 |
| 04/16/2014 | 04/30/2014 | \$350 |
| 05/01/2014 | 05/31/2014 | \$310 |
| 06/01/2014 | 06/30/2014 | \$275 |
| 07/01/2014 | 07/31/2014 | \$245 |
| 08/01/2014 | 08/31/2014 | \$225 |
| 09/01/2014 | 09/30/2014 | \$180 |
| 10/01/2014 | 10/31/2014 | \$155 |
| 11/01/2014 | 11/30/2014 | \$110 |
| 12/01/2014 | 12/31/2014 | \$85 |
| 01/01/2015 | 02/13/2015 | \$40 |





FAB PLUS FEATURED AGENT BRANDING YOUR LISTINGS. YOUR CONTACT INFORMATION, YOUR LEADS.



Leverage The 2014-2015 Fab Plus Featured Agent Branding In Your Listing Appointments

Even if you don't currently have listings, take advantage of the \$175 early bird pricing now. Pricing goes up to \$350 beginning April 15, and the prorated amount does not drop to the early bird pricing until September.

In your listing appointments, talk about the features of the Fab Plus Featured Agent Branding Program and how the program **sets you apart** from your competitors.

Remember, by having your contact information next to your listing, consumers are more likely to contact you directly. Don't let leads go to floor Agents or even your competitors.



Competitors Can't Touch This Offer

The combined agent branding power of the Fab Plus Featured Agent Branding Program **retails from \$2,100 to over \$23,000** (depending on the number of annual listings).

| Listings | Realtor.com | Homes.com | Trulia.com | Zillow.com | Competitor Pricing* | Coldwell Banker Pricing** |
|-----------|-------------|-----------|------------|------------|------------------------|---------------------------------|
| 0 to 3 | \$273 | \$839 | \$468 | \$588 | \$2,168 | \$175 |
| 4 to 10 | \$496 | \$839 | \$1,188 | \$588 | \$3,111 | \$175 |
| to 25 | \$1,053 | \$839 | \$2,388 | \$3,138 | \$7,418 | \$175 |
| 26 to 50 | \$1,820 | \$839 | \$4,200 | \$5,688 | \$12,547 | \$175 |
| 51 to 75 | \$2,606 | \$839 | \$6,090 | \$8,238 | \$17,773 | \$175 |
| 76 to 100 | \$3,475 | \$839 | \$7,980 | \$10,788 | \$23,082 | \$175 |

The program is provided to Coldwell Banker NRT Agents for the early bird price of \$175 for an entire year of Agent branding.



*Pricing for four of the seven Fab Plus partner websites.

** Pricing for four of the seven Fab Plus partner websites. Pricing also includes featured agent branding on FrontDoor.com, Yahoo Real Estate, AOL Real Estate and MSN.com Pricing only applies for early bird pricing from March 3 to April 15.



Signing Up For The Fab Plus Featured Agent Branding Program*

| An exclusive, se | cure portal for team memb (Formerly the NRT | | family of companies. |
|--------------------------------------|--|--------------------|--|
| | 🔒 Sign In | | |
| | Email Address (User Name) | | |
| | Password | | |
| | Eorgot your password? | Sign In | |
| | | | |
| RT Help Desk: (877) NRT- | HELP (877) 678-4357 | | Privacy Policy Terms of Use @ 2010 NRT LLC |
| N-SAT 6am-Midnight SUN 7am-Midnigh | | | |
| STREET, STORE OF | A REAL PROPERTY OF | Contraction of the | States and States of States |
| | | | |
| | | | |

- Navigate to <u>www.NRTGateway.com</u>; Enter your user name and password.
- Agent experiencing any difficulties should either click the "Forgot your password?" link or call the NRT Help Desk at 877.678.4357.
- Click on the Featured Agent Branding Plus! tile (see tile below) to begin sign-up process.





Credit Card Ordering Early Bird Period (March 3 through April 15)

- Agents enter their credit card information and billing address, and then click on the 'Submit Payment' button.
- The screen displays the amount they are being charged, and the time period that is covered.
- Payments will brand the Agent that is logged into the NRTGateway.
- All Transactions are nonrefundable.

Featured Agent Branding Program

| Enhance your presence for listings the FAB Plus partners websites: Realtor.com, Trulia, Zillow, Homes.com, Yahoo Real Estate, AOL Real Estate and MSN Real Estate |
|---|
| Agent profile information will begin displaying on the FAB Plus partners website during the first week of April) |
| NRT Annual Fee: \$3 50 |
| Early Registration: \$175 (All transactions are non-refundable) |
| (For Featured Agent Branding from March 3, 2014 to March 31, 2015.) |
| Fields marked with an asterisk (*) are required. |
| Step 1 - Please enter your credit card information. |
| Card Type: |
| Card Number: (No Dashes or Spaces) |
| Expiration Date: |
| CVV Security Code: <u>What's this?</u> |
| Step 2 - Please enter your credit card billing address as it appears on your credit card statement. |
| * First Name: |
| |
| * Last Name: |
| Company Name: |
| * Street Address 1: |
| Street Address 2: Unit #, Apt # |
| * City: |
| * State: |
| Zip: Save this address for future use. |
| |
| Step 3 - To submit your credit card payment, please click the Submit Payment button. |
| Submit Payment Cancel |



Credit Card Ordering List Price Period (Beginning April 15)

- Agents enter their credit card information and billing address, and then click on the 'Submit Payment' button.
- The screen displays the amount they are being charged, and the time period that is covered.
- Payments will brand the Agent that is logged into the NRTGateway.
- All Transactions are nonrefundable.

Realtor.com Agent Branding Program

| Enhance your presence for listings the FAB Plus partners websites: Realtor.com, Trulia, Zillow, Homes.com, Yahoo Real Estate, |
|---|
| AOL Real Estate and MSN Real Estate |
| Agent profile information will begin displaying on the FAB Plus partners website during the first week of April) |
| (NRT Annual Fee: \$350) (All transactions are non-refundable) |
| (For Featured Agent Branding from March 3, 2014 to March 31, 2015.) |
| Fields marked with an asterisk (*) are required. |
| Step 1 - Please enter your credit card information. |
| * Card Type: |
| * Card Number: (No Dashes or Spaces) |
| Expiration Date: |
| CVV Security Code: What's this? |
| |
| Step 2 - Please enter your credit card billing address as it appears on your credit card statement. |
| * First Name: |
| * Last Name: |
| Company Name: |
| * Street Address 1: |
| Street Address 2: Unit #, Apt # |
| * City: |
| * State: |
| * Zip: Save this address for future use. |
| |
| Step 3 - To submit your credit card payment, please click the Submit Payment button. |
| Submit Payment Cancel |



Credit Card Ordering Prorated (Beginning May I)

- Agents enter their credit card information and billing address, and then click on the "Submit Payment" button.
- The screen displays the amount they are being charged, and the time period that is covered.
- Payments will brand the Agent that is logged into the NRTGateway.
- All Transactions are non-refundable.

| i outurou Agon | e Branding i rogram |
|----------------------------|--|
| AOL Real Estate and MSN | |
| (Agent profile information | Will begin displaying on the FAB Plus partners website during the first week of April) |
| NRT Annual Fee: | \$3 50 |
| Pro-Rated: | \$110 (All transactions are non-refundable) |
| (For Featured Agent Bran | ding from March <i>3</i> , 2014 to March 31, 2015.) |
| Fields marked with an | asterisk (*) are required. |
| Step 1 - Please enter yo | ur credit card information. |
| | |
| Card Type: | |
| Card Number: | (No Dashes or Spaces) |
| Expiration Date: | |
| CVV Security Code: | What's this? |
| | |
| Step 2 - Please enter yo | ur credit card billing address as it appears on your credit card statement. |
| * First Name: | |
| | |
| Last Name: | |
| Company Name: | |
| * Street Address 1: | |
| Street Address 2: | Unit #, Apt # |
| • City: | |
| • State: | |
| • Zip: | Save this address for future use. |
| | |
| Step 3 - To submit your | credit card payment, please click the Submit Payment button. |
| Submit Payment | Cancel |
| | |

Featured Agent Branding Program



The Fab Plus Featured Agent Branding Program Payment By Check

- Agents will have the opportunity to pay by check beginning March 3 and ending on April 15.
- All checks must be made out to NRT LLC in the amount of \$175.
- Checks should be forwarded to your local Finance Department.
- Local Finance will record the checks through Trident and then batch them to Louisa Guzzo with NRT Finance. Checks can be sent to Madison as frequently as desired.
- The last day checks can be entered into Trident is April 15. Checks cannot be accepted after April 15.



FAB PLUS FEATURED AGENT BRANDING YOUR LISTINGS. YOUR CONTACT INFORMATION. YOUR LEADS.



Important Team Information The Fab Plus Featured Agent Branding Program

Before signing up and purchasing the Fab Plus Featured Agent Branding Program, it is important to note the following:

- The Agent who signs into the NRTGateway dashboard, with their user name and password, is the Agent the Fab Plus Featured Agent Branding will be applied to.
- If you are a member of a team, you must sign in as the Agent whose MLS ID code is used when inputting listing into the MLS.
- If you are a member of a team and your team uses a team MLS ID code, please see your Office Administrator or Marketing Coordinator for assistance.



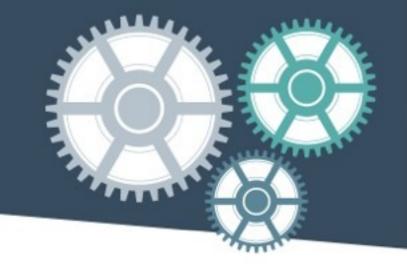
The Fab Plus Featured Agent Branding Program Next Steps and Action Items

ACTION ITEM #I

Make sure your profile is updated on your local website. The Fab Plus Agent branding information will automatically pull the information from your profile and post it to the property detail pages on the Fab Plus partner websites.

- Photo (fed by CBPacific.com)
- Phone number (fed by HR, please contact your office Marketing Lead to update)
- E-mail address (fed by HR, please contact your office Marketing Lead to update)
- Website links (fed by CBPacific.com)





The Fab Plus Featured Agent Branding Program Next Steps and Action Items

ACTION ITEM #2

Make sure you are HomeBase inTouch certified; remember, Agents who are not HomeBase inTouch certified, will not receive online leads through the HomeBase inTouch lead management platform

- If you are not yet certified you have the option of a Propel On-Demand. Sign up through the Propel On-Demand section of your Intranet site.

ACTION ITEM #3

Periodically check your listings on the Fab Plus partner websites.

- We are able to offer the low rate because the posting is automated. Because this is a data feed there may be times that your information may need to be adjusted. If you find anything that needs to be adjusted please see your Office Administrator or Marketing Coordinator.



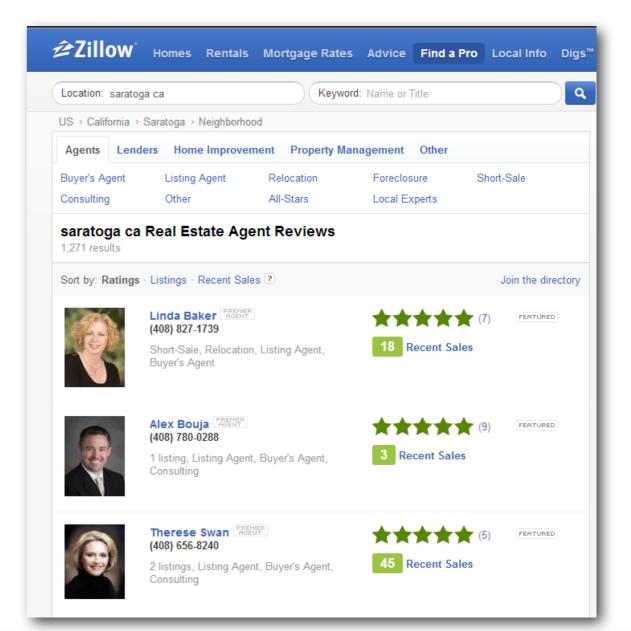


The Fab Plus Featured Agent Branding Program Next Steps and Action Items

ACTION ITEM #4

Take the time to enter your personal profiles on Realtor.com, Zillow.com and Trulia.com.

- Featured Agent Branding means that the Agent's photo and contact information will be posted on the listing detail page on the Fab Plus partner websites.
- Agents also have the opportunity to complete their personal profiles on Realtor.com, Trulia.com and Zillow.com.
 Some information is automatically fed to these websites. It is the responsibility of the Agent to complete their profiles on these websites.
- Step-by-step instructions are available on your Intranet site.





- The Fab Plus Featured Agent Branding Program provides Coldwell Banker Agents with tools the **competition just can't touch**.
- The Fab Plus Featured Agent Branding Program ensures **your contact information**, not your office contact information is **displayed next to your listings**.
- Dominate website exposure. Your listings are automatically fed to nine of the most dominate web portals in real estate. Your contact information isn't.
- Featured listings. Fab Plus Agent branded listings will be shown **higher in the search results** on Trulia.com, Homes.com, Zillow.com and Yahoo! Real Estate.





- Differentiate yourself from your competitors. The combined agent branding power of the Fab Plus program retails from \$2,100 to over \$23,000. Competitors can't touch this offer.
- Coldwell Banker NRT Agents pay \$175 for an entire year of Agent branding for unlimited listings.
- Block the competition. By purchasing the Fab Plus Featured Agent Branding Program, competitors can't advertise on your listing details page.
- Don't let other Agents capitalize on your online leads. You know your listings best, don't let floor Agents take calls on your listings.





- The Fab Plus website partners are linked to **Coldwell Banker exclusive tools**.
- View **detailed stats** from the Coldwell Banker websites and many of the Fab Plus websites through the **HomeBase inSight report**; delivered to you via e-mail every Monday.
- Online Lead Management. Online leads from Coldwell Banker and all of the Fab Plus website partners are sent to you through HomeBase inTouch. Make sure you are HomeBase inTouch Certified in order to receive leads. Leads must be claimed within 15 minutes.





- We receive at least **60% more leads** on listings with Fab Plus Featured Agent Branding.
- Fab Plus website partners account for approximately **83% of the online real estate market share**.
- Remember, 90% home buyers start their search online.





- Sign up now through April 15 and take advantage of the early bird pricing of \$175. On April 16 the Fab Plus Featured Agent Program pricing increases to \$350.
- Fab Plus Featured Agent Branding. Your listings. Your contact information. Your leads.
 \$175 for an entire year of Agent branding on nine of the most dominate real estate websites.
- Sign up through the Fab Plus Featured Agent Branding tile on the NRTGateway; <u>www.NRTGateway.com</u>.
- Remember if you signed up for the 2013-2014 Fab Plus Featured Agent Branding Program, your branding will be turned off beginning April 15. Don't let your Agent Branding lapse.





The Fab Plus Featured Agent Branding Program 2014-2015 Program Review

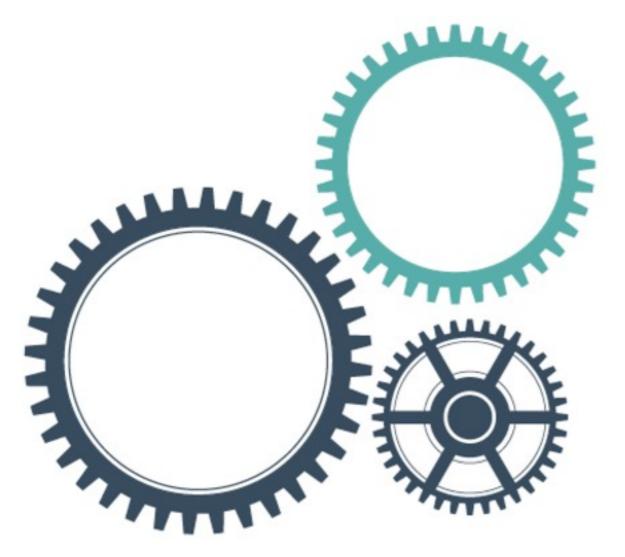
- Learn more about the 2014-2015 Fab Plus Featured Agent Branding Program through the Fab Plus *Propel* classes. The *Propel* schedule is accessible through your Intranet website.



Propel is a new skill development platform that allows you to become more familiar with Coldwell Banker Pacific Properties exclusive tools and applications.







Put your marketing gears in motion and sign up for the 2014-2015 Fab Plus Featured Agent Branding Program today.









PACIFIC PROPERTIES

Coldwell Banker | The Place To Be